

June 24, 2015

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

Accepted / Filed

Via Hand Delivery

JUN 24 2015

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554 Federal Communications Commission Office of the Secretary

Re:

WC Docket No. 14-58

2015 ETC Annual Report of Colorado Valley Telephone Cooperative, Inc.

Study Area Code 442059

Dear Ms. Dortch:

On behalf of Colorado Valley Telephone Cooperative, Inc. ("Colorado Valley"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Colorado Valley seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of its Progress Report on its Five-Year Service Quality Improvement Plan as required by Section 54.313(a)(1).

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd_

List ABCDE

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.457, 0.459, 54.313(a)(1).

¹ 47 C.F.R. §§ 54.313, 54.422.

Echelon Building II, Suite 200 9430 Research Blvd., Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve, Eagan, MN 55121 phone: 651-452-2660, fax: 651-452-1909 6849 Peachtree Dunwoody Road Bldg. B-3, Suite 200, Atlanta, GA 30328 phone: 770-569-2105, fax: 770-410-1608 547 South Oakview Lane Bountiful, UT 84010 phone: 801-294-4576, fax: 801-294-5124



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Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

JUN 24 2015

Federal Communications Commission Office of the Secretary

Re:

WC Docket No. 14-58

2015 ETC Annual Report of Colorado Valley Telephone Cooperative, Inc.

Study Area Code 442059 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Colorado Valley Telephone Cooperative, Inc. (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).2

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").3
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") which is contained in the attachment to the 2014 Report.4
- The information contained in attachment for which the Company seeks the 3. withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

^{1 47} C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

^{3 47} C.F.R. §§ 54.313, 54.422.

⁴ See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- Any previous versions of this information are not publicly available.
- Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

Il Klandell

<010>	Study Area Code	442059		Accorded / Ellad
	Study Area Name	COLORADO VALLEY TEL		Accepted / Filed
<020>	Program Year	2016		ILIN O A GOAT
<030>	Contact Name: Person USAC should contact with questions about this data	Pam Anderson		JUN 2 4 2015
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9792478141 ext.		Federal Communications Commission Office of the Secretary
<039>		pama@coloradovalley	.com	
				S4:333 S4:422
WWW/	AU REPORTING FOR ALL CARRIERS	to the second	all the grant state.	(check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	
<200>	Outage Reporting (voice)		(complete attached worksheet)	/ /
<210>		o outages to report		\ Ullill
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)		1	Chility.
			(atta	ch descriptive document)
<320>	Unfulfilled Service Requests (broadband)			1 11111
<330>	Detail on Attempts (broadband)			
			(att	ach descriptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			1 1
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad	hand)		
<440>	Fixed 0.0	barioj		1 11111
<450>	Mobile 0.0	No.		
<500>	Service Quality Standards & Consumer Protection R 442059tx510.pdf	cules Compliance	(check to indicate certification)	V V
₹F10>	1		l	
<510>			(attached descriptive docume	ent)
<600>	Functionality in Emergency Situations	1001	(check to indicate certification)	1 1
	442059tx610.pdr			
	1		(attached descriptive document)	
<610>	*			
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	116	(complete attached worksheet) yes, complete attached worksheet)	
	Voice Services Rate Comparability Certification	-	es	· Allen
			7	· ·
<1010	>		(attach descriptive document)	IIIII
			_	
<1100	 Certify whether terrestrial backhaul options exist (Yes or No) (C	(if not, check to indicate certifi	(cation)
<1110			(complete attached worksheet)	CARRED V
<1200	 Terms and Condition for Lifeline Customers Price Cap Carriers, Proceed to Price Cap Additional 	Documentation Work	(complete attached worksheet)	All III
	Including Rate-of-Return Carriers affiliated with Pi	\$0 TES TOTAL BOOK 5		
<2000>			(check to indicate certification)	
<2005>		Documentation Mr	(complete attached worksheet)	
<3000>	Rate of Return Carriers, Proceed to ROR Additional	DOLUMENTALION WORK	(check to indicate certification)	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
<3005>			(complete attached worksheet)	1 111111

	ervice Quality Improvement Reporting ollection Form			FCC Form 481 OMB Control No. 3 July 2013	060-0986/OMB Control No. 30	060-0819
<010>	Study Area Code	442059				
<015>	Study Area Name	COLORADO VAL	LEY TEL	- 1975 -		
<020>	Program Year	2016				
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson	1			
<035>	Contact Telephone Number - Number of person identified in data line <030>	9792478141	ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	pama@colorac	dovalley.com			
<110>	Has your company received its ETC certification from the FCC?	(yes	s/no) O O		multiply management	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	lune	s/no) O O			
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concept which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a			-	
	Please select the appropriate responses below (Yes, No, Not Applicable) to confine that the attached document(s), on line 112, contains a progress report on its five-service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	-year		Name of Attached Docu	ment	
<113>	Maps detailing progress towards meeting plan targets		Yes			
	Report how much universal service (USF) support was received		Yes			
<114>		va canina mualih	y Yes	\neg		:#
	How much (USF) was used to improve service quality and how support was used to improve	se sei sine direit	1100			
<114> <115> <116>						
<115>	How much (USF) was used to improve service quality and how support was used to improve How much (USF) was used to improve service coverage and how support was used to improve How much (USF) was used to improve service capacity and how support was used to improve	rove service cov	erage Yes			

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	442059
<015>	Study Area Name	COLORADO VALLEY TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson
<035>	Contact Telephone Number - Number of person identified in data line <030>	9792478141 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	pama@coloradovalley.com

	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	 	<g>></g>	<h></h>
Re	NORS eference imber	Outage Start Date	Outage Start Time		Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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							-					
										WEW.		
E												

	ce Offerings Including Voice flate Data lection Form	FCC Form 481 OM6 Control No. 3060-0986/OM8 Control No. 3060-0819 Ruly 2013				
<010>	Study Area Code	442059				
<015>	Study Area Name	COLORADO VALLEY TEL				
<020>	Program Year	2016				
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson				
<035>	Contact Telephone Number - Number of person identified in data line <030>	9792478141 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	pama@coloradovalley.com				
<701>	Residential Local Service Charge Effective Date 1/1/2015 Single State-wide Residential Local Service Charge 17, 42					

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
State	Exchange (ILEC)	SAC (CETC)	nate type	Service hate	State Subscriber the Charge	State Oniversal Service Fee	Service Charge	Total per line nates and re
				- See at	tached worksheet			
	-	 						
		1						
55								

1 The Control of the	edband Price Offerings ection Form	FCC Form 481 CANB Control Mo. 3060-7986/OMB Control No. 3060-7819 Nelly 2013
<010>	Study Area Code	442059
<015>	Study Area Name	COLORADO VALLEY TEL
<020>	Program Year	2016

Pam Anderson 9792478141 ext.

pama@coloradovalley.com

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Email Address - Email Address of person identified in data line <030>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allo Action Take Limit Reache
	 							
		+						
			See attac	ned				
			worksheet -					
		-						
		+						
	†							

Self-Building Guide	erating Companies ection Form				FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3060-081
	The state of the s	100000000000000000000000000000000000000			NAY 2013
<010>	Study Area Code		442059		
<015>	Study Area Name		COLORADO VALI	LEY TEL	
<020>	Program Year		2016		
<030>	Contact Name - Person	USAC should contact regarding this data	Pam Anderson		
<035>	Contact Telephone Num	nber - Number of person identified in data line <030>	9792478141 e	xt.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	pama@colorad	ovalley.com	
<810>	Reporting Carrier	Colorado Valley Telephone Cooperative, Inc.			
<811>	Holding Company	Colorado Valley Telephone Cooperative, Inc.			
<812>	Operating Company	Colorado Valley Telephone Cooperative, Inc.			
<813>		41)		- OD	43 >
		Affiliates		SAC	Doing Business As Company or Brand Designation
			0		
			- See att	ached worksh	eet
2					The second secon
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	300				

A TOP TO A PROPERTY.	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442059	
<015>	Study Area Name	COLORADO VALLEY TEL	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson	
<035>	Contact Telephone Number - Number of person identified in data line <030)> 9792478141 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <03	0> pama@coloradovalley.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Atta	ched Document
to confi	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 8(a)(9) includes:	Select Yes or No or Not Applicable	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.		
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes	25	
<929>	Compliance with Tribal Business and Licensing requirements.		
			

Company of the control of	o Terrestrial Backhaul Reporting lection Form	PCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442059
<015>	Study Area Name	COLORADO VALLEY TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson
<035>	Contact Telephone Number - Number of person identified in data line <030>	9792478141 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	pama@coloradovalley.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 k upstream within the supported area pursuant to § 54.313(g).	bps

Lifeline	erms and Condition for Lifeline Customers ection Form	roka di productor Vetro	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442059	
<015>	Study Area Name	COLORADO VALLEY TEL	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson	
<035>	Contact Telephone Number - Number of person identified in data line <	30> 9792478141 ext.	10.000
<039>	Contact Email Address - Email Address of person identified in data line <	030> pama@coloradovalley.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	442059tx1210.pdf	
			Name of Attached Document
<1220>	Link to Public Website	P	
or the we	heck these boxes below to confirm that the attached document(s), on line 1210, ibsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	3	
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

(2000) Pr	ice Cap Carrier Additional Documentation	FCC Form 481
Data Coll	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers	May 2013
<010>	Study Area Code	
<015>	Study Area Name	442059
<020>	Program Year	COLORADO VALLEY TEL
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	Pam Anderson
<039>	Contact Email Address - Email Address of person identified in data line <030>	3752476141 ext.
STALLIBRASE W		pamascoloradovalley.com
Calantal		
		a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, an mation reported on this form and in the documents attached below is accurate.
Commett	Incremental Connect America Phase I reporting	nation reported on this form and in the documents attached below 5 accurate.
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	[2012] 의 보고 보고 있어요? (12012) 11 12 12 12 12 12 12 12 12 12 12 12 12	
<2011b>	Attachment (47 CFR § 54.313(b)(1)ii)	-
		Name of Attached Document(s) Listing Required Information
	Polar Can Cardan Branch dan France Command Card Contract (AT CPD 6 PA 242/-1)	
-2012-	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>		
<2013>		
<2014>	그는 그렇게 하는 그 가게 가게 하는 바람이 되었다고 있다고 하다 하나 하는 데 있다면 하는데 가면 어떻게 되었다.	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband	
	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017>	3rd year Broadband Service Certification	
<2018>		
<2019>		
<2020>	Please check the box to confirm that the attached document(s), on lin	ne 2021, contains the required information
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support s	shall provide the number, names, and
	addresses of community anchor institutions to which began providing	access to broadband service in the
	preceding calendar year.	· F
<2021>	Interim Progress Community Anchor Institutions	
12021>	internit Frogress Community Anction institutions	· I
		Name of Attached Document(s) Listing Required Information

<015> <020> <030> <035> <035> <035> <039> CHECK the (3010)	istudy Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i)) lease check this box to confirm that the attached document(s), on line 3 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresoviding access to broadband service in the preceding calendar year.	e information reported on this form and in the documents attach 442059tx3010.pdf Name of Attached Document Listing Required Information pursuant to	ed below is accurate.	ements set forth in 4
<015> <020> <030> <035> <035> <035> <035> <0030> <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <00000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000 <0000	rogram Year Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email Address of person identified in data line <030> Contact Email	COLORADO VALLEY TEL 2016 Pam Anderson 9792478141 ext. pama@coloradovalley.com It to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring on the formation reported on this form and in the documents attach 442059tx3010.pdf Name of Attached Document Listing Required Information pursuant to sees of community anchor institutions to which began	ed below is accurate.	ements set forth in 4
<030> (035> (035> (035> (039> (3010) (3010) P) (3011) §	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Dozes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that the Progress Report on S Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i)) Lease check this box to confirm that the attached document(s), on line 3 54.313 (f)(1)(ii), the carrier shall provide the number, names, and address of the number	2016 Pam Anderson 9792478141 ext. pama@coloradovalley.com It to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring of a information reported on this form and in the documents attach 442059tx3010.pdf Name of Attached Document Listing Required Information contains the required information pursuant to sees of community anchor institutions to which began	ed below is accurate.	ements set forth in 4
<035> (039> (039> (3010) (3011) §	contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i)) lease check this box to confirm that the attached document(s), on line 3 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addressed the confirm that the attached document is a service and addressed the carrier shall provide the number, names, and addressed the carrier shall provide the number, names, and addressed the carrier shall provide the number, names, and addressed the carrier shall provide the number, names, and addressed the carrier shall provide the number, names, and addressed the carrier shall provide the number, names, and addressed the carrier shall provide the number, names, and addressed the carrier shall provide the number, names, and addressed the carrier shall provide the number that the number that the carrier shall provide the number that the nu	Pam Anderson 9792478141 ext. pama@coloradovalley.com It to 47 CFR § 54.202(s)) and, for privately held carriers, ensuring a minormation reported on this form and in the documents attach 442059tx3010.pdf Name of Attached Document Listing Required Information pursuant to sees of community anchor institutions to which began	ed below is accurate.	ements set forth in 4
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(3011) P	lease check this box to confirm that the attached document(s), on line 3 54.313 (l)(1)(ii), the carrier shall provide the number, names, and addre	012 contains the required information pursuant to sses of community anchor institutions to which began		
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(3011) §	54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre	sses of community anchor institutions to which began		
		442059tx3012.pdf		
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(3012)	community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))			
	to a sub-trace and a sub-trace			
		Name of Attached Document Listing Required Information		
	your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)	(D-4	
(3014)	yes, does your company file the RUS annual report	(Yes/No))()	
Please ch	eck these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	lectronic copy of their annual RUS reports (Operating Report for		IT.	
	elecommunications Borrowers)		Taxana	
(3016) D	ocument(s) for Balance Sheet, Income Statement and Statement of Car	provide the second seco		
		442059tx3017.pdf	I .	
	the response is yes on line 3014, attach your company's RUS annual eport and all required documentation			
		Name of Attached Document Listing Required Information		
(3018)	the response is no on line 3014, is your company audited?	(Yes/No))(O	
anacount a	f the response is yes on line 3018, please check the boxes below to	With the Control of t		
	onfirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019) 6	ither a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUS Operating Report for Telecommunications		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		
(3021)	Anagement letter and audit opinion issued by the independent certified pu	blic accountant that performed the company's financial audit		
	f the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	antiturada indicares e productiva con diferencia con control de describir de describir de describir de describ V		
(3022)	opy of their financial statement which has been subject to review by an			
	dependent certified public accountant; or 2) a financial report in a			
	ormat comparable to RUS Operating Report for Telecommunications			
	orrowers,			
10000	Inderlying information subjected to a review by an independent certified ublic accountant			
THE STATE OF THE	inderlying information subjected to an officer certification.		} 	
	ocument(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows	<u> </u>	
	00 0000 NO VIDE ACCOUNT OF			
(3026) A	ttach the worksheet listing required information			
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(3000) Rate Of Return Carrier Additional Documentation (Continued)	表现的情况的。
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<010>	Study Area Code	442059
<015>	Study Area Name	COLORADO VALLEY TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson
<035>	Contact Telephone Number - Number of person identified in data line <030>	9792478141 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	pama@coloradovalley.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

NO. 21 AND 2012 AND 2	ion - Reporting Carrier action Form	FOC form 481: ON/IB Control 8to 3050 0056/OMB Control No. 3060-0619
		Adv 2015
<010>	Study Area Code	442059
<015>	Study Area Name	COLORADO VALLEY TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson
<035>	Contact Telephone Number - Number of person identified in data line <030>	9792478141 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	pama@coloradovalley.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Data Coli	ion - Agent / Carrier action form	FCC Form 481 QVI9 Coptrol No. 3060-0986/ONIS Control No. 3060-0619 skily 2018
<010>	Study Area Code	442059
<015>	Study Area Name	COLORADO VALLEY TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson
<035>	Contact Telephone Number - Number of person identified in data line <030>	9792478141 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	pama@coloradovalley.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) <u>Wes_Robinson</u> is authorized to submit the information reported on behalf of the reporting carriles certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorizagent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.						
Name of Authorized Agent: Wes Robinson						
Name of Reporting Carrier: COLORADO VALLEY TEL						
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2015					
Printed name of Authorized Officer: George Brandt III						
Title or position of Authorized Officer: President						
Telephone number of Authorized Officer: 9792425911 ext.	1447 - 3-43223 WA-1773 6					
Study Area Code of Reporting Carrier: 442059	Filing Due Date for this form: 07/01/2015					

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients or	n Behalf of Reportin	g Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipie the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information rep	경기 가는 사람이 있었다. 하지 않는 것이 없는 것이 없는 것이다.	
Name of Reporting Carrier: COLORADO VALLEY TEL		
Name of Authorized Agent or Employee of Agent: Wes Robinson		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/23/2015
Printed name of Authorized Agent or Employee of Agent: Wes Robinson		
Title or position of Authorized Agent or Employee of Agent Manager - Regulatory Affairs		λ.
Felephone number of Authorized Agent or Employee of Agent: 5123380473 ext.		
Study Area Code of Reporting Carrier: 442059 Filing Due Date for this form: 07/01/2015		

Attachments

ATTACHMENT - LINE 112

Five-Year Network Improvement Plan and Progress Report

ATTACHMENT REDACTED IN ENTIRETY

Colorado Valley Telephone Cooperative, Inc.

Study Area Code: 442059

Response to Line 510 - Service Quality Standards and Consumer Protection Rules Compliance - Voice and Broadband

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Colorado Valley Telephone Cooperative, Inc. ("Cooperative") hereby certifies that its voice service complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.

³ Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

⁴ Id. at n. 72.

protection requirements governing telephone providers as identified in Subchapter B, in Sections 26.21-26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51 -26.57. In addition, the Cooperative complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

For its broadband service, Cooperative hereby certifies that while there are no applicable state broadband service quality standards and consumer protection rules yet established under the Texas Administrative Code by the Public Utility Commission of Texas, the Cooperative discloses rates, terms and conditions on its public web site and the Cooperative complies with applicable federal and state customer protection standards generally applicable to all businesses operating in Texas. In addition, the Cooperative adheres to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the 2015 *Open Internet Order* when it becomes effective.

Colorado Valley Telephone Cooperative, Inc.

Study Area Code: 442059

Response to Line 610 - Ability to Function in Emergency Situations

for Voice and Broadband

Colorado Valley Telephone Cooperative, Inc. ("Cooperative") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Texas Administrative Code. The Cooperative's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Cooperative can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Cooperative to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Cooperative is able to function under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 Reliability of Operations of Telecommunications Providers and §26.52 Emergency Operations which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

The Cooperative's standby generators and battery back-up equipment support both voice and broadband network equipment in the event of an emergency situation.

100 PM	ce Offerings Including Voice Rate Data lection Form		FCC Form 481 ONTB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010>	Study Area Code		442059			
<015>	Study Area Name	77.	COLORADO VALLEY TEL			
<020>	Program Year		2016			
<030>	Contact Name - Person USAC should contact regarding this	data	Pam Anderson			
<035>	> Contact Telephone Number - Number of person identified in data line <030>		9792478141 ext.			
<039>	Contact Email Address - Email Address of person identified	in data line <030>	pama@coloradovalley.com			
<701> <702>	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	1/1/2015				

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fed
TX	All		PR	16.8	0.0	0.62	0.0	17.42
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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3050-0819 July 2013

<010>	Study Area Code	442059
<015>	Study Area Name	COLORADO VALLEY TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Pam Anderson
<035>	Contact Telephone Number - Number of person identified in data line <030>	9792478141 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	pama@coloradovalley.com

602 × 601 × 602 × 605 × 604 × <=2> <b1> <711> <21> Usage Allowance Usage Allowance **Broadband Service** -Broadband Service **Total Rates** Residential State Regulated Exchange (ILEC) State Action Taken **Download Speed** Upload Speed (Mbps) (GB) Fees and Fees Rate (Mbps) When Limit Reached (select) A11 Other, Unlimited Data 37.95 0.0 1.5 37.95 1.0 999999.0 A11 Other, Unlimited Data 0.0 TX 47.95 47.95 3.0 1.0 999999.0 A11 Other, Unlimited Data TX 57.95 0.0 57.95 5.0 1.0 999999.0 Other, Unlimited Data A11 TX 87.95 0.0 87.95 8.0 1.0 999999.0

ata Coll	ection Form		OMS Centrol No. 3060-0986/QMS Control No. 3060-0819 July 2013
<010>	Study Area Code	:-	442059
<015>	Study Area Name		COLORADO VALLEY TEL
<020>	Program Year	119. VI199. 1994. 1192.	2016
<030>	Contact Name - Person (USAC should contact regarding this data	Pam Anderson
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	9792478141 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	pama@coloradovalley.com
<810>	Reporting Carrier	Colorado Valley Telephone Cooperative, Inc.	
<811>	Holding Company	Colorado Valley Telephone Cooperative, Inc.	
<812>	Operating Company	Colorado Valley Telephone Cooperative, Inc.	

Affiliates	SAC	Doing Business As Company or Brand Designation
olorado Valley Communications, Inc.		And 100 100 100 100 100 100 100 100 100 10
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Colorado Valley Telephone Cooperative, Inc.

Study Area Code: 442059

Rates, Terms and Conditions for Lifeline Service

Response to Form 481, Line 1210

Local exchange service rates and charges as specified below are for basic local exchange service and facilities only. The rates for other ancillary services not specifically shown below are presented in Colorado Valley Telephone Cooperative's tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates: (1)(2)

Exchange Name	R-1 Rate	Res. EAS Charge	
Borden	\$16.80	\$ -	
High Hill	\$16.80	\$ -	
Hostyn	\$16.80	\$ -	
Moravia	\$16.80	\$ -	
Plum	\$16.80	\$ -	
Warrenton	\$16.80	\$ -	

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

COLORADO VALLEY TELEPHONE COOPERATIVE, INC.

SECTION 2 SECOND REVISED SHEET NO. 3 REPLACING FIRST REVISED SHEET NO. 3

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

I. APPLICATION OF RATES (Continued)

C. (Continued)

EXCHANGE	EXTENDED AREA SERVICE	
Moravia (562)	 with Extended Area Service to the Borden, High Hill, Hostyn, Plum and Warrenton Exchanges and the Schulenburg Exchanges of Verizon SW Inc. – Tx. and the Hallettsville Exchange of Southwestern Bell. 	
Plum (242)	 with Extended Area Service to the Borden, High Hill, Hostyn, Moravia and Warrenton Exchanges and the La Grange Exchanges of Verizon SW Inc. – Tx. 	
Warrenton (249)	 with Extended Area Service to the Borden, High Hill, Hostyn, Moravia and Plum Exchanges and to the La Grange Exchanges of Verizon SW Inc. – Tx. 	

II. LIFELINE SERVICE

Lifeline Service is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

A. General

 A qualifying low-income customer subscribing to Lifeline Service shall receive Federal Lifeline Support in the amount of \$9.25 per month or equal to the support amount as directed by the Federal Communications Commission in Chapter 47 of the Code of Federal Regulations § 54.403 regarding Lifeline Support.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

NIS - 4 714 E 4 2 0 9 8

Effective: By:

Title:

Upon Approval Scott Martin General Manager

CONTROL #

(T)

(T)

FOURTH REVISED SHEET NO. 4

REPLACING THIRD REVISED SHEET NO. 4

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

A. General (Continued)

- A qualifying low-income customer subscribing to Lifeline Service shall receive a state-approved reduction of up to a maximum of \$3.50 in the monthly amount of intrastate charges due.
- 3. A qualifying low-income customer subscribing to Lifeline Service shall receive an area discount at such date the Cooperative increases its residential basic network service rate within its regulated exchanges. Upon increase of the basic network service rate, the Cooperative shall give qualifying low-income consumers an area discount composed of up to 25% of any actual rate increase by the Cooperative. The discount shall be consistent with P.U.C. SUBST. R. 26.404 and the Rural Incumbent Local Exchange Company Universal Service Plan (SRILEC USP). The area discount will apply to Lifeline providers operating in the Cooperative's service area. The area discount is \$0.66.
- The Cooperative shall apply the above discounts, however, the combined discounts shall not result in a rate of less than zero charged for the customer's basic local service.
- Nothing in this Section shall prohibit a customer who is otherwise eligible
 for Lifeline Service from obtaining and using telecommunications services
 or equipment designed to aid such customer in utilizing qualifying
 telecommunications services.
- Lifeline Service reductions do not apply to surcharges, taxes, long distance service, 976, and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.
- Lifeline Service rate reductions do not apply to Service Connection Charges.
- Lifeline Service rate reductions will not be available on a retroactive basis.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

Effective: By: Title: December 1, 2014 Kelly Allison General Manager

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COLORADO VALLEY TELEPHONE COOPERATIVE, INC.

SECTION 2 ORIGINAL SHEET NO. 4.1

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

B. Designated Lifeline Services and Discounts

- The Cooperative shall offer services designated for support as specified in the Federal Communications Commission 47 CFR Part §54.101.
- Tribal LinkUp is a federally certified telephone assistance program
 designed to make basic telephone service accessible to low-income
 consumers who are eligible residents of Tribal Lands and who are
 currently not on the public switched network.

Under the program LinkUp is available in accordance with Chapter 47 Code of Federal Regulations § 54.413, for a reduction of up to 100% of the Cooperative's customary charges for connection of telephone service, up to a maximum of \$100.00.

PUBLIC UTILITY COMMISSION OF TEXAS

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Effective:

Upon Approval Scott Martin General Manager

By: Title: -

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued	II.	LIFEL	INE	SERV	TCE ((Continued
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B. Designated Lifeline Services (Continued)

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C. Eligibility Requirements

- The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
- 2. The applicant must certify that their annual income is at or below 150% of the current federal poverty guidelines, be an eligible resident of tribal lands or participate in, or have a person or child who resides in the customer's household, who participates in one of the following programs:
 - (a) Medicaid;
 - (b) Supplemental Nutrition Assistance Program (SNAP);
 - (c) Supplemental Security Income (SSI);
 - (d) Federal Public Housing Assistance (FPHA);
 - (e) Low Income Energy Assistance Program (LIHEAP);
 - (f) Health benefits coverage under the state child health plan (CHIP) under Chapter 62, Health and Safety Code.
 - (g) National School Lunch Program Free lunch program; or

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- (h) Temporary Assistance for Needy Families (TANF).
- Customers who meet the low-income requirement for qualification but do
 not receive benefits under the programs listed above may provide the
 LIDA with self-enrollment for Lifeline Service benefits. LIDA shall
 provide a self-enrollment form by direct mail at the customer's request.

Effective:

By:

Upon Approval Scott Martin

Title:

General Manager

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

C. **Eligibility Requirements (Continued)**

- 4. Customers receiving benefits under the programs listed in II.C.2 of this Section and who have telephone service will be subject to the Lifeline automatic enrollment procedures as provided by the LIDA unless they provide the LIDA with a request to be excluded from Lifeline Service.
- 5. Customers who are eligible for Lifeline Service but do not have telephone service shall be responsible for initiating a request for Lifeline Service from the Cooperative.

D. Obligations of the Cooperative

- The Cooperative shall provide Lifeline Service to all eligible customers 1. identified by the LIDA within its service area in accordance with P.U.C. SUBST. R. 26.
- 2. The Cooperative shall not charge the eligible Lifeline Service customer for:
 - Changes in telephone service arrangements that are made in order a. to qualify for Lifeline Service; or
 - Service Connection Charges associated with transferring the b. account into Lifeline Service.
- 3. Service Connection Charges do apply when:
 - An existing eligible customer requests additional non-qualifying a. services at the time Lifeline Service reduced billing is initiated; or
 - New customers (those without existing Local Exchange Service) b. eligible for Lifeline Service establish service; or
 - Customers make subsequent moves or changes after initial C. connection to Lifeline Service. PUBLIC UTILITY COMMISSION OF TEXAS

Effective: Upon Approval Scott Martin By: General Manager

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Title:

REPLACING ORIGINAL SHEET NO. 7

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

D. Obligations of the Cooperative (Continued)

- 4. If the eligible customer changes the telephone service or initiates new service, the Cooperative shall begin reduced billing at the time the change of service becomes effective or at the time new service is established.
- 5. Upon receipt of the monthly update provided by the LIDA the Cooperative shall begin reduced billing for those qualifying low-income customers subscribing to services within 30 days.
- 6. Upon subscribing to Lifeline Service, a customer will be offered a subscription, at no charge, to toll blocking service which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.
- 7. If a qualifying low-income customer voluntarily elects toll blocking from the Cooperative, the Cooperative may not collect a service deposit in order to initiate Lifeline Service.
- 8. The Cooperative may not disconnect Lifeline Service for the non-payment of toll charges. However, the Cooperative reserves the right to implement toll blocking, at no charge, for the non-payment of long distance charges. The Cooperative will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of long distance charges. Upon the customer's payment of all outstanding long distance charges, the Cooperative shall remove mandatory toll blocking at the customer's request.
- 9. The Cooperative may charge a service deposit pursuant to P.U.C. SUBST. R. 26.24 if the eligible customer denies subscription to toll blocking upon subscribing to Lifeline Service.

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED

Effective:

Upon Approval

By: Title: Scott Martin General Manager

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

D. Obligations of the Cooperative (Continued)

- 10. In instances where the Cooperative may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Cooperative are also applicable to eligible customers for Lifeline Service.
- 11. The Cooperative shall provide customers who apply to receive Lifeline Service access to bundled packages at the same price as other consumers less the Lifeline discount. The Lifeline discount shall only apply to that portion of the bundled package bill that is for basic network service.
- The Cooperative has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service.

III. PREPAID LOCAL TELEPHONE SERVICE

A. General

- Prepaid Local Telephone Service (PLTS) provides eligible customers a one-time opportunity to maintain their local telephone service with the Cooperative.
- PLTS is offered by the Cooperative in accordance with the P.U.C.'s Substantive Rules relating to Prepaid Local Telephone Service.

B. PLTS Services

Customers subscribing to PLTS will receive only the following services:

- 1. Residence Local Exchange Service;
- If applicable, mandatory services, including extended area service, expanded local calling service, or extended metropolitan service;

PUBLIC UTILITY COMMISSION OF TEXAS

Effective:

Upon Approval

By:

Scott Martin

Title:

General Manager

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Colorado Valley Telephone Cooperative, Inc.

Study Area Code: 442059

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Colorado Valley Telephone Cooperative, Inc. ("Cooperative") hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Cooperative offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

Colorado Valley Telephone Cooperative, Inc. (SAC 442059)

Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly Began Providing Service

The FCC's USF/ICC Transformation Order requires a listing of community anchor institutions to which the ETC newly began providing broadband service. Colorado Valley Telephone Cooperative, Inc. did not newly begin providing community anchor institutions with access to broadband service in calendar year 2014.

ATTACHMENT - LINE 3017
ATTACHMENT REDACTED IN ENTIRETY